



IOLA Fund of the State of New York Statewide Knowledge Platform Application Process Questions & Answers (as of July 23, 2026)

Question 1: Has IOLA identified priority use cases, target audiences, or success metrics for Year 1 of the Knowledge Platform project? For example, should initial development prioritize advocate or public-facing resources and interfaces?

Answer: IOLA has not identified priority use cases, target audiences, or success metrics for Year 1 of the Knowledge Platform project. Applicants should describe their proposed approach to these features in the Description of Proposed Statewide Knowledge Platform narrative.

IOLA anticipates the Knowledge Platform project may initially prioritize advocate-facing resources and interfaces, and later expand to public-facing resources and interfaces. However, IOLA may defer to the Description of Proposed Statewide Knowledge Platform and Work Plan narratives of the awarded grantee for the Knowledge Platform project's expected timeline, milestones, and goals to plan, build, implement, and scale a Statewide Knowledge Platform

Question 2: Does IOLA have expectations regarding what portion of the award should support partner or subgrantee organizations that contribute to or

maintain content for the Knowledge Platform during the initial one-year period and any renewal terms?

Answer: IOLA does not have specific expectations regarding what portion of the award should support partner or subgrantee organizations that contribute to or maintain content for the Knowledge Platform during the initial one-year period and any renewal terms.

Applicants should describe their proposed strategy for engaging legal services providers, community-based organizations, and other stakeholders in Description of Proposed Statewide Knowledge Platform narrative.

Question 3: What long-term model does IOLA envision for supporting efforts to maintain substantive legal content within the shared Knowledge Platform for the benefit of the broader legal services community, beyond the Justice Infrastructure time horizon?

Answer: Applicants should describe their proposed approach to long-term sustainability, maintenance, and governance of the Knowledge Platform in the Description of Proposed Statewide Knowledge Platform narrative.

IOLA anticipates that the overarching Justice Infrastructure Project Governance body may coordinate with organizations leading the individual Justice Infrastructure Project initiatives to ensure each project remains in communication with the broader legal services community. IOLA's Board of Trustees, at its discretion and upon recommendations from the Justice Infrastructure Project Governance body, may continue to make Justice Infrastructure Project investments beyond FY2030.

Question 4: If IOLA funds the Knowledge Platform project, what rights, if any, will IOLA retain in the resulting system for future procurement or re-bidding? Will ownership remain with the grantee, subject to a license, or does IOLA envision a different intellectual property model?

Answer: IOLA does not anticipate retaining rights to the resulting shared knowledge platform system. The nature of the long-term use and ownership of the build has yet to be determined, and will be informed by continued Justice Infrastructure Project developments including responses to the Sustainability & Maintenance narrative subsection of the RFP and the creation of a Governance body to inform the management and ownership of Justice Infrastructure Project initiatives.

Question 5: There appears to be significant overlap among the Statewide Knowledge Platform RFP, the Comprehensive Directory RFP, and certain capabilities being developed under the previously issued Training Center RFP. If an organization serves as the prime contractor on one award and as a partner on another, how should shared staff effort, deliverables, and costs be allocated across the grants?

Answer: If an organization serves as the prime contractor on one award and as a partner on another, they should not double-charge Justice Infrastructure Project expenses to IOLA.

If awarded, the grantee will work with IOLA's Program Team to finalize their contract's work plan and budget. During this time, the appropriate placement of program work and individual budget items can be discussed and negotiated.