Interest on Lawyer Account Fund of the State of New York

During the COVID-19 Pandemic, the NYS IOLA Fund, along with the Permanent Commission on Access to Justice and NYSTech, are sponsoring a series of free webinars for the New York State legal services community on remote working, security and the delivery of legal services. They are designed for the tech responsible staff and senior management at NYS civil legal aid organizations.

Webinar log-in information is available via email. To be added to the email distribution list, please contact cfehringer@iola.org.

Weekly Technology Support Webinars
Wednesdays, 2:00 pm

Session 8: Technology Policies (Part 1): Before You Start Cooking, Have a Recipe
Date & Time: Wednesday, May 13, 2-3:30pm
Presenters: Stephen Goldmeier (Just-Tech) and Mary O'Shaughnessy (Her Justice)

Now more than ever, legal services providers are seeing the importance of ensuring that everyone is using their technology safely and responsibly. And there's no better tool to help your organization do that than technology policies.

But what does the process of writing policies actually look like? How do you get the right feedback while writing and implementing them? And most importantly, how do you create a culture that will buy into and follow new policies, especially if, for example, you've never had a work from home policy before?

In this session, the presenters will walk through the non-technical aspects of technology policy development, focused on meeting people where they are, taking things one step at a time, and making sure all voices are heard. They'll also leave lots of time for attendees to share their ideas and ask questions.

Next week, Technology Policies (Part 2) will focus on the technical, nitty gritty of what to include in your technology policies and will share examples of the key policies all programs should have.

Future Sessions:

- **Session 9**: Implementing Critical Technology Policies (Part 2)
  **Date & Time**: Wednesday, May 20, 2pm

- **Session 10**: Virtual Court Hearings and the EDDS Electronic Filing
  **Date & Time**: Wednesday, May 27, 2pm

- **Session 11**: Practitioner Experiences with Virtual Court Hearings
  **Date & Time**: Wednesday, June 3, 2pm

- **Additional Sessions**: to be developed (forward your ideas in an email reply to a webinar invitation or in the zoom chat during a webinar)

Recorded Webinars

- **Session 7**: Using Microsoft Teams
  May 6, 2020, presented by Anna Steele

- **Session 6**: Suddenly Supervising and Managing Remote Staff
  April 29, 2020, presented by Ellen Hemley and Rasheeda Phillips

- **Session 5**: Technology Tools for Reaching Clients During the Pandemic
  April 22, 2020, presented by Melissa Woods, Erin Riker, and Sarah Galvan

- **Session 4**: Covid-19 Security 101 for Home Users
  April 15, 2020, presented by John Greiner and Jon Miller
  Extra: Sample Emergency Work From Home Policy

- **Session 3**: Training Your Staff (On-the-Fly) to Work Remotely
  April 8, 2020, presented by Joanne Sirotkin and Stephen Goldmeier

- **Session 2**: Getting Your Legal Program Setup for Remote Working
  April 1, 2020, presented by Glenn Baum, Cecelia Doughtery & John Greiner

- **Session 1**: Overview of Working Remotely
  March 25, 2020, presented by Jeff Hogue and Anna Steele